



# THE HUMAN SERVICE CENTER

(HUMAN SERVICES BOARD 51.42/51.437)

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## MINUTES of the HUMAN SERVICES BOARD

Regular Board Meeting     Special Board Meeting     Committee Meeting

Type of Committee: Behavioral Health

Date and Time of Meeting: Thursday, April 15, 2021 at 3:00 P.M.

Person Taking Minutes: Melissa Gauthier

*\*Minutes reflect the recorder's notations of actions taken and are subject to approval of the appropriate committee and/or Board.*

Members Present: Ron Kressin, Alan VanRaalte, Cindy Gretzinger(left at 3:50 PM), Nancy Tauer, Jennifer Dornfeld(via phone), Holly Tomlanovich(via phone), Maggie Peterson(via video) joined 3:10 PM

Members Excused:

Members Absent:

Staff Present: Hugo Vargas, Tamara Feest, Bridget Plautz, Jessica Hawkins, Kelsey Harfert, Melissa Gauthier

Others Present:

### **I. MEETING CONVENED**

Chair Kressin called the meeting to order at 3:00 P.M. It was noted that the agenda had been distributed to all members and that the meeting had been announced in accordance with the Wisconsin Open Meeting Law.

### **II. APPROVE PREVIOUS MEETING MINUTES**

Motion by VanRaalte, seconded by Tauer to:

**APPROVE THE MINUTES FROM MARCH 11, 2021 AS PRESENTED.**

All ayes, motion carried.

### **III. EMERGENCY SERVICES PROGRAM UPDATE**

Feest reported that she has been in communication with Oneida and Vilas County jails in- regards to taking people off suicide watch. Feest reported that there seems to be some confusion on level of responsibility for the jails and HSC due to being governed under different regulations. Feest reported that HSC's attorney is clarifying HSC's responsibility with the process and putting a memo together outlining this.

Feest reported there are currently 110 clients in ESP.

**A. PRESENTATION BY EMERGENCY SERVICES TEAM**

ESP Coordinator, Bridget Plautz and ESP Service Facilitators Jessica Hawkins and Kelsey Harfert presented the committee with a Power Point presentation discussing the ESP program including the screening process and some of the services provided to clients through this program.

**B. EMERGENCY SERVICES REPORT**

The Emergency Services Report was distributed to the committee. No discussion was held.

**IV. VACANCY AND RECRUITMENT UPDATE**

Feest reported that there is still a Mental Health Technician position available. Resumes have been received and interviews will be scheduled. Feest reported that the 2 CCS Service Facilitator positions have been filled and the candidates will be starting in May.

**V. COMMUNITY ENGAGEMENT UPDATE**

Feest updated the committee on recent community engagement efforts. Feest reported that HSC continues to participate in the Social Services joint staffing meetings and in the coalition meetings.

Feest reported that Shimeck was interviewed by WJFW last Friday about the Office of Children's Mental Health and the Department of Justice working together to disseminate the Mental Health Crisis Card. The Mental Health Crisis Card is a wallet sized card that tells people who are with a youth experiencing a mental health crisis what to do immediately, in the first five minutes, to de-escalate the situation. Feest reported that Shimeck has been instrumental in disseminating the Mental Health Crisis Card through Northland Pines School and will continue to work on getting the cards into more local schools.

**VI. OUTPATIENT CLINIC UPDATE**

Shimeck reported that there are currently 229 clients being served in MH Outpatient and 178 in AODA/SUD. Feest reported that HSC is starting to work on redesign aspects of the outpatient clinic and ways to improve efficiency and streamline processes.

There have been 4 referrals to the Forest County satellite office since January 2021 and 1 to the Vilas County satellite office since September 2020.

**VII. COMPREHENSIVE COMMUNITY SERVICES UPDATE**

Feest reported there are currently 60 clients enrolled in the program. HSC continues to receive more referrals for this program than we have staff at this time. Staff continues to contact the referrals to find out what services they are requesting and how their needs can be met. Feest reported that a provider had some concerns about going through a full audit and was considering not contracting with HSC due to the audit requirements. Haselton was able to work with the provider and they are now willing to contract with HSC, saving the placement for 10 clients.

**VIII. RESIDENTIAL SUBSTANCE USE DISORDER PROGRAM**

Feest reported this is a new Medicaid benefit that went in effect February 1, 2021 that only pays for treatment not room and board. Feest reported that Shimeck and Haselton have been in contact with providers to negotiate rates.

**IX. COMMUNITY RECOVERY SERVICES UPDATE**

Feest provided an update about the CRS program. Feest reported that HSC is waiting to hear from DHS regarding the audit of 2 clients that was submitted in February. There are currently 6 clients enrolled in this program.

**X. COMMUNITY SUPPORT PROGRAM UPDATE**

Feest provided a CSP update. Feest reported that 2 of the Mental Health Technicians have completed their trainings and are now going out in the community to work with clients and the most recent Mental Health Technician hired is working through her training.

Feest reported that 21 clients are currently enrolled. Feest reported that CSP is due for an audit on May 11<sup>th</sup>. Vargas is currently overseeing an internal audit to ensure CSP is ready for the DQA audit in May.

**XI. NEXT MEETING DATE**

Thursday, May 13<sup>th</sup> at 3:00 PM

**XII. ADJOURNMENT**

Chair Kressin adjourned the Behavioral Health Committee meeting at 3:58 P.M.

Respectfully submitted,

Melissa Gauthier  
Administrative Assistant

APPROVED