



THE HUMAN SERVICE CENTER

(HUMAN SERVICES BOARD 51.42/51.437)

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MINUTES OF THE HUMAN SERVICES BOARD

Regular Board Meeting Special Board Meeting Committee Meeting

Type of Committee: Behavioral Health

Date and Time of Meeting: Tuesday, November 12, 2019 at 3:00 P.M.

Person Taking Minutes: Jessica Kaul

**Minutes reflect the recorder's notations of actions taken and are subject to approval of the appropriate committee and/or Board.*

Members Present: Ron Kressin, Dick Johns, Paul Spencer, Jr., Nancy Tauer,
Tom Rudolph

Members Excused: Alan VanRaalte

Members Absent: Maggie Peterson, Charles Rayala

Staff Present: Tamara Feest, Jodi Baker

Others Present:

I. MEETING CONVENED

Chairman Kressin called the meeting to order at 3:01 P.M. It was noted that the agenda had been distributed to all members and that the meeting had been announced in accordance with the Wisconsin Open Meeting Law.

II. APPROVE PREVIOUS MEETING MINUTES

Motion by Tauer, second by Johns to:

APPROVE THE MINUTES AS PRESENTED FROM SEPTEMBER 12, 2019.

All ayes, motion carried.

III. OWI BIOMARKER/OWI COURT PRESENTATION

Jodi Baker, HSC's OWI Assessor presented to the committee on the OWI Biomarker and OWI Court programs. She explained how Biomarker is a monitoring program that uses fingernail clippings or blood spots to test for substance use. Enrollees in the program are monitored for substance use for a full year. Baker discussed treatment options that enrollees might be offered as well as overall success rates and program feedback.

Baker also explained the OWI Court program, a voluntary program for people living in Oneida County that have received their third OWI. She explained what incentives are offered for participating in OWI court. She noted that the court program focuses on changing thinking and not just behavior in order to reduce substance use.

The committee followed up the presentation with additional questions for Baker regarding the two programs and thanked her for her time.

IV. VACANCY & RECRUITMENT UPDATE

Feest provided the committee with a vacancy and recruitment update. She noted that a Mental Health Therapist was hired and will start in December. We also brought on a part time CCS Mental Health Professional who started in October. She is currently assisting with oversight of treatment plans and helping to address the referral list.

Feest explained that an ESP Service Facilitator has announced his resignation but will continue to work on a part time basis. There are now two ESP Service Facilitator vacancies. A CCS Service Facilitator has also resigned, effective Dec. 3rd. An internal candidate will transition into that role. There were also two additional candidates that accepted offers and will start in November and December. Interviews for a Rehabilitation Specialist position will begin soon.

V. EARLY SERIOUS MENTAL ILLNESS GRANT

Feest provided an update on the Early Serious Mental Illness grant. She reported that the state has extended the grant for an additional year and HSC will receive an additional allocation of \$25,000 plus \$5,000 for training. The goal is to continue focusing on providing early intervention to youth, young adults and families with ESMI. The current Rehabilitation Specialist has accepted a new position internally. She will begin transitioning once a new Rehab Specialist has been hired and trained.

VI. COMPREHENSIVE COMMUNITY SERVICES PROGRAM UPDATE

Feest provided an update on the CCS program. She reported that HSC met with Lac du Flambeau regarding their plans to potentially discontinue providing CCS services. Lac du Flambeau is not discontinuing services at this time. She noted that she is hoping to fill CCS Service Facilitator vacancies soon so that HSC can increase CCS enrollment in 2020.

VII. OUTPATIENT CLINIC UPDATE

Feest reported on the Outpatient Clinic. She stated that two clinicians are working to create a group that addresses both mental health and substance use issues. Feest reported that the OP clinic nurse is on leave, and we have an LTE nurse and the MAPC nurse filling in as needed.

Feest told the committee that the Oneida County jail has reached out to see if we have the capacity to provide care to inmates. A meeting will be scheduled to discuss the logistics of this further.

VIII. WOMEN'S GRANT UPDATE

A. Grant Status Update

Feest reported on the status of the Women's Grant. The grant was applied for in October and awards will be announced on November 15th. She discussed what HSC hopes to do with the grant should we receive it.

B. Transition Planning Update: Discussion

Feest discussed the plan for transitioning the grant from Ascension to HSC. Donna Shimeck is currently working with Ascension's Andrea Stefonek to create a plan to transition clients currently enrolled in the program. She also discussed plans for what will happen if HSC is not awarded the grant.

IX. EMERGENCY SERVICES PROGRAM UPDATE

A. WHMI Rate Increase

Feest provided the committee with an update to the Winnebago Mental Health Institute rate increases. In October of 2019, WMHI increased their rates by 5%. There will be an additional increase of 5-8% in 2021.

B. Crisis Bed Emergency Services Report

Feest reported on crisis bed usage as shown on provided handout. Crisis screens are down.

C. Access Workgroup Pilot Project

Feest updated the committee on the Access Workgroup project that is being piloted. The Crisis Card program launched on October 25th at Northland Pines. Feest noted that HSC staff will meet with the school regularly and will then work with The Office of Children's Mental Health to submit satisfaction surveys and feedback.

D. ESP Quality Improvement Grant Update

Feest reported on the ESP Quality Improvement Grant. She informed the committee that HSC has been meeting with schools and law enforcement agencies to help foster working relationships. She noted that schools are doing better at contacting the parents before calling for a crisis screen, and she believes the work HSC has done with this grant has had a big part in that improvement.

E. Crisis Screener Update

Feest talked to the committee about turnover with staff that does HSC's mobile crisis screening. She mentioned that she has had feedback from staff that it is difficult to maintain a work-life balance when on-call. She noted that two additional staff from the Developmental Disability department are training in to become screeners, which should help with scheduling. HSC is also

going to roll out a STAR-QI (*Strengthening Treatment Access and Retention – Quality Improvement*) project via the wellness committee to help find ways to increase employee satisfaction and retention.

X. **NEXT MEETING DATE**

December 12th, 2019 at 3:00 PM.

XI. **ADJOURNMENT**

Motion by Tauer, second by Rudolph to:

ADJOURN THE MEETING.

Meeting adjourned at 4:01 P.M.

Respectfully submitted,

Jessica Kaul
Administrative Assistant

APPROVED